Since the early 1970s, the Alverno College faculty have been developing and implementing ability-based undergraduate education. More recently, educators at every level — elementary, secondary, undergraduate, postgraduate and professional — have become involved in this effort to redefine education in terms of abilities needed for effectiveness in the worlds of work, family, and civic community.

One of the greatest challenges to faculty in shaping an ability-based program is the tendency to think of the development of abilities in contrast to a mastery of subject matter or content, as if one precludes the other. Through our practice, we have learned that it is impossible to teach for abilities without a subject matter context. The distinctive feature of an ability-based approach is that we make explicit what we previously assumed: that students should be able to do something with what they know.

Few educators would argue with the proposition that a close reading of a philosophic text should have an impact on the thinking of students beyond merely grasping the meaning. The encounter with complex ideas should help develop the students’ critical thinking and decision making and may even help them one day to think and act effectively in contexts removed from the original concern of the text. By making such expectations explicit and by clarifying steps one can take to develop cognitive and affective habits, we assist students in learning how to learn.

**Ability-Based Learning Outcomes**

The specific abilities identified by our faculty as central to our approach to liberal arts and professional education are:

- Communication
- Analysis
- Problem Solving
- Valuing in Decision-Making
- Social Interaction
- Global Perspectives
- Effective Citizenship
- Aesthetic Responsiveness

These are the most visible features of our learning program. However, it would be a fundamental misperception to see students’ development and demonstration of these eight abilities as the primary outcome or end of an Alverno education. Our ultimate goal is the development of each student as an educated, mature adult with such personal characteristics as:

- a sense of responsibility for her own learning and the ability and desire to continue learning independently
- self-knowledge and the ability to assess her own performance critically and accurately
- an understanding of how to apply her knowledge and abilities in many different contexts.

Essentially, our goal for students is independent lifelong learning, and the development and demonstration of specific abilities are a means to that end. For example, our formal requirement that students develop specific abilities in one course context and then apply them to the subject matter of other courses encourages every student in the college to transfer learning independently because the explicit expectation makes every student aware of the possibility. Some students have always been able to make the leap to lifelong learning without intervention by teachers; our approach works to promote this end actively.

**Individual Abilities as Frameworks for Learning**

In the educational program described above, individual abilities cannot be separated from each other or from the individual who performs them. There can be no effective social interaction, for example, without the ability to speak clearly and persuasively; one cannot respond aesthetically without a sensitivity to the values which underlie judgment.

But we make conceptual distinctions among the abilities in order to teach for them. Each ability provides a framework or a plan for students to work effectively with the subject matter of their courses. As students gain experience, they begin to draw upon various abilities they have learned and combine them in more complex ways.

(Continued on page 4)
ABILITIES AND DEVELOPMENT

1. Develop communication ability (effectively send and respond to communications for varied audiences and purposes)
   - Level 1: Identify own strengths and weaknesses as communicator
   - Level 2: Show analytic approach to effective communicating
   - Level 3: Communicate effectively
   - Level 4: Communicate effectively making relationships out of explicit frameworks from at least three major areas of knowledge
   
   In majors and areas of specialization:
   - Level 5: Communicate effectively, with application of communications theory
   - Level 6: Communicate with habitual effectiveness and application of theory, through coordinated use of different media that represent contemporary technological advancement in the communications field

2. Develop analytical capabilities
   - Level 1: Show observational skills
   - Level 2: Draw reasonable inferences from observations
   - Level 3: Perceive and make relationships
   - Level 4: Analyze structure and organization
   
   In majors and areas of specialization:
   - Level 5: Establish ability to employ frameworks from area of concentration or support area discipline in order to analyze
   - Level 6: Master ability to employ independently the frameworks from area of concentration or support area discipline in order to analyze

3. Develop workable problem solving skill
   - Level 1: Articulate and evaluate own problem solving process
   - Level 2: Define problems or design strategies to solve problems using discipline-related frameworks
   - Level 3: Select or design appropriate frameworks and strategies to solve problems
   - Level 4: Implement a solution and evaluate the problem solving process used
   
   In majors and areas of specialization:
   - Level 5: Design and implement a process for resolving a problem which requires collaboration with others
   - Level 6: Demonstrate facility in solving problems in a variety of situations

4. Develop facility in making value judgments and independent decisions
   - Level 1: Identify own values
   - Level 2: Infer and analyze values in artistic and humanistic works
   - Level 3: Relate values to scientific and technological developments
   - Level 4: Engage in valuing in decision-making in multiple contexts
   
   In majors and areas of specialization:
   - Level 5: Analyze and formulate the value foundation/framework of a specific area of knowledge, in its theory and practice
   - Level 6: Apply own theory of value and the value foundation of an area of knowledge in a professional context
LOPMENTAL LEVELS*

5 Develop facility for social interaction
Level 1 — Identify own interaction behaviors utilized in a group problem solving situation
Level 2 — Analyze behavior of others within two theoretical frameworks
Level 3 — Evaluate behavior of self within two theoretical frameworks
Level 4 — Demonstrate effective social interaction behavior in a variety of situations and circumstances

In majors and areas of specialization:
Level 5 — Demonstrate effective interpersonal and intergroup behaviors in cross-cultural interactions
Level 6 — Facilitate effective interpersonal and intergroup relationships in one’s professional situation

6 Develop global perspectives
Level 1 — Assess own knowledge and skills to think about and act on global concerns
Level 2 — Analyze global issues from multiple perspectives
Level 3 — Articulate understanding of interconnected local and global issues
Level 4 — Apply frameworks in formulating a response to global concerns and local issues

In majors and areas of specialization:
Level 5 — Generate theoretical and pragmatic approaches to global problems, within a disciplinary or professional context
Level 6 — Develop responsibility toward the global environment in others

7 Develop effective citizenship
Level 1 — Assess own knowledge and skills in thinking about and acting on local issues
Level 2 — Analyze community issues and develop strategies for informed response
Level 3 — Evaluate personal and organizational characteristics, skills and strategies that facilitate accomplishment of mutual goals
Level 4 — Apply her developing citizenship skills in a community setting

In majors and areas of specialization:
Level 5 — Show ability to plan for effective change in social or professional areas
Level 6 — Exercise leadership in addressing social or professional issues

8 Develop aesthetic responsiveness: involvement with the arts
Level 1 — Articulate a personal response to various works of art
Level 2 — Explain how personal and formal factors shape own responses to works of art
Level 3 — Connect art and own responses to art to broader contexts
Level 4 — Take a position on the merits of specific artistic works and reconsider own judgments about specific works as knowledge and experience change

In majors and areas of specialization:
Level 5 — Choose and discuss artistic works which reflect personal vision of what it means to be human
Level 6 — Demonstrate the impact of the arts on her life to this point and project their role in personal future

* Alverno faculty are constantly engaged in refining and extending their understanding of the abilities and their developmental levels. This publication represents the faculty's work as of early 1994. If you are interested in further refinements, please contact the Alverno College Institute.
Teaching and Assessing Student Abilities

In order to make these complex abilities teachable, we have articulated each one as a series of developmental levels corresponding to student progress across her college career, from general education (levels one through four) to specialized work in the majors and supporting areas of study (levels five and six). For each level of ability we have devised criteria for the ability being performed. These criteria serve two purposes. They provide a student with a tangible goal for her learning, and they give the faculty a standard for judging and certifying that she has demonstrated the ability. These college-wide criteria are generic in the sense that they are not tied to specific courses. Each faculty member writes specific performance criteria in language appropriate to the context of specific courses. But the common understanding on the part of faculty helps to ensure that the student recognizes that the same basic ability has relevance in multiple course contexts and that she is refining her ability through multiple applications.

As a context for evaluating student demonstration of abilities, we have developed the concept of assessment as a multidimensional process of judging the individual in action. Assessment is multidimensional, both in the sense that students have multiple opportunities to demonstrate specific abilities, and that individual assessments engage students in multiple ways — as writers, as speakers, as creators of artifacts. In both course-based assessments and integrative assessments which focus student learning from several courses, we elicit samples of performance representing the expected learning outcomes of a course or program. Faculty and other trained assessors observe and judge a student’s performance based on explicit criteria. Their diagnostic feedback, as well as the reflective practice of self assessment by each student, helps to create a continuous process that improves learning and integrates it with assessment.

General Education

Each department emphasizes the abilities most closely related to its studies and is responsible for providing learning and assessment opportunities for those abilities. In beginning courses, students develop and demonstrate levels one and two of the abilities. They continue to advance through the levels within a coherent arrangement of courses. The distribution of learning and assessment opportunities among all general education courses in the humanities, fine arts, natural and behavioral sciences as well as the introductory courses in majors and supporting areas of study, assures students of multiple opportunities to demonstrate all eight abilities through level four. And since each course beyond the introductory level carries ability prerequisites as well as course prerequisites, students are assured of taking each course when they are ready to develop the levels of abilities emphasized there.

Specialization

Each department has specified the knowledge and performance expectations of advance level undergraduate specialization in its major and has related those to the appropriate general abilities of the entire college curriculum. For example, English faculty have determined that one of the outcomes they expect for their majors is to "communicate an understanding of literary criticism and question its assumptions." The department has made explicit connections between this outcome and communication, analysis, valuing, and aesthetic response abilities at the advanced levels.

For a major in chemistry, students must "use different models of chemistry to analyze and synthesize chemical data and to critique the data, methods, and models of chemistry." The primary focus of these outcomes is level six of analysis — independent application of theory. But a student must also draw upon her valuing ability to critique the underlying assumptions of the theoretical models, and she must be able to communicate her analysis and criticism effectively in different modes. In essence, students at the advanced level must be able to engage all of their abilities to be effective.

This brief overview represents a curriculum in the process of development. Over the years we continue to revise our sense of the meaning of the abilities. Our insights grow from our experience of teaching them and studying how our students develop them. We expect that our ability-based curriculum will always be a "work in progress" and that we will be able to serve as models of lifelong learners for our students.

Suggestions for Further Reading

(Available from Alverno College Institute, 3401 South 39th Street, P.O. Box 343922, Milwaukee, WI 53234-3922)

- Liberal Learning at Alverno College, 5th revised ed. (1992)
- Student Assessment-as-Learning at Alverno College, 3rd revised ed. (1994)
- Assessing General Education Outcomes for the Individual Student: Performance Assessment as Learning (1994)
- Valuing in Decision-making: Theory and Practice at Alverno College (1992)
- Teaching Critical Thinking in the Arts and Humanities (1986)
- Teaching Critical Thinking in Psychology (1986)
- Teaching Social Interaction at Alverno College (1994)
- Reflecting on our Practice: Practitioner-Based Inquiry to Understand and Improve Teaching and Learning Across the Curriculum (1993)

Publication and reprints on 1) studies of student and alumni abilities, learning, development, and performance, and 2) assessment, research, and evaluation studies of the value, worth, and effectiveness of the curriculum are also available.